



Listed below are some organisations in Italy that can help you. They are listed from north to south. If you are calling from another country, the international code for Italy is: 0039

Online Support throughout Italy

Stranieri in Italia (Foreigners in Italy)

Advice Line: 166 105 612 (open from Monday to Friday, from 10am to 7pm)

Website: www.stranieriinitalia.it

An online resource for asylum seekers and refugees, in their website you can find modules and it has some useful information about the Italian asylum system in 9 languages: Italian, English, French, Spanish, Turkish, Albanian, Russian, Arab and Farsi (go to the website address, and click on "Vademecum Rifugiati")

Resource on the asylum procedure in Italy:

Resource on asylum procedure in Italy: <http://www.cir-onlus.org/images/PDF%20DUBLINO/inglese.pdf>

Italy Pro Bono Directory

See more at: <http://www.refugeelaidinformation.org/italy-pro-bono-directory#sthash.ENKv6cmZ.dpuf>

City of Genova (North West Italy)

Comunità di Sant'Egidio, Genova

Address: Piazza della Nunziata 4, 16124 Genova

Email: s.egidiogenova@gmail.com

Telephone: +39.01 02 46 87 12

Province of Udine (North East Italy)

Centro Di Accoglienza Balducci

Address: Piazza della Chiesa, 1, 33050 Zugliano - Pozzuolo del Friuli (Udine)

Telephone: +39 0432560699

Email: segreteria@centrobalducci.org

Website: <http://www.centrobalducci.org/>

A catholic centre that provides shelter and support to refugees and asylum seekers.

Trieste

Centro Servizi per I Cittadini Extracomunitari ACLI-Caritas

Address: Via del Sale 4a, 34121 Trieste

Telephone: (040) 31 34 86

Fax: (040) 31 34 97

Provides social and legal assistance to asylum seekers and refugees in Trieste.

Treviso

Caritas Treviso

Address: Via Venier, 50, Treviso, (ingress davanti al Park Dal Negro)

Telephone: +39 (0)4 22 54 65 85

Fax: +30 (0)4 22 41 20 11

Email: caritas@diocesiv.it

Caritas has offices in every diocese. The services they provide to asylum seekers vary and they may include legal advice as well as other support. Open hours: Monday-Friday 08:00-12:30

Milan

Fondazione Franco Verga

Address: Via Anfiteatro 14, 20121 Milano

Telephone: (02) 869 31 94

Fax: (02) 879 095

Website: <http://fondazioneverga.org/contatti>

Provides social and legal assistance to asylum seekers and refugees in Milano.

Caritas Milan

Address: Via San Bernardino, 4, 20122 Milano, Italy

Telephone: +39 02 76 03 71

Hours: 9:00am – 1:00pm, 2:00-5:30pm

Email: caritas@caritasambrosiana.it

Website: www.caritasitaliana.it

Breno (Brescia)

Cooperativa sociale K-Pax

Address: Via Pelabrocco 14, 25043 Breno (BS)

Telephone: (0039) 0364 321365

Email: info@k-pax.eu or segreteria@k-pax.eu

Website: www.k-pax.eu

K-Pax is a managing body of Italian Services for asylum seekers and refugees (SPRAR) They work in directly with the local public services. K-Pax offers a variety of social services including day and night hosting and help with accommodation and languages etc, Free Legal Services including specialist lawyers, and medical services through the local health services including specialist mental health for vulnerable groups including victims of torture.

Bologna

Associazione LGBT Italia

Address: Via Don Minzoni 18th , 40,121 Bologna, Italy

Telephone: (+39) 05 10 95 72 41 or **Emergency:** 348/766 92 98

Fax: (+39) 05 10957243

Email: migra@arcigay.it

Website: www.arcigay.it

A large organisation working throughout Italy supporting LGBT rights in the country. They may provide help with social issues including health and accommodation, support groups and asylum issues.

Toscana

Comunità di Sant'Egidio, Firenze

Address: Via della Pergola, 8 - 50121, Firenze
Tel/Fax: +39.05 52 34 27 12
Email: santegidio_firenze@hotmail.com

Comunità di Sant'Egidio, Livorno/Pisa

Address: Via Carraia, 2 - 57123, Livorno
Telephone: +39.05 86 21 18 93 / Fax: +39.05 86 06 99 59
Email: santegidiolivorno@gmail.com

Marche (Central Italy – About 3 hours north of Rome)

Comunita di Capodarco

Address: Via Vallescura 47, 63900 Capodarco di Fermo
Telephone: 0734 68391
Email: info@comunitadicapodarco.it
Website: <http://www.comunitadicapodarco.it/>

Rome

Comunita S. Egidio, Roma

Address: Piazza S.Egidio 3/a , 00153 Roma
Telephone: +39.06.8992234
Fax: +39.06.588 36 25 | +39.06.580 01 97
Email: info@santegidio.org

Provides social and legal assistance to asylum seekers in Rome.

Federazione Chiese Evangeliche, Servizio Rifugiati e Migranti

Address: Via Firenze, 38, 00184 Roma
Telephone: 06/48.90.51.01
Fax: 06/48.91.69.59
Email: srm@fcei.it

Help desk for refugees/asylum seekers in Rome, opening times Monday – Wednesday hours 10:00-12:30

Caritas ROME / Cittadella della Carita – Santa Giacinta

Address: Via Casilina vecchia, 19, 00182 - Roma
Telephone: Caritas ROMA: 06.69.86.424 or 06.69.886.425 or 06.888.150
Email: direzione@caritasroma.it
Website: www.caritasroma.it

Centre of CARITAS for refugees and asylum seekers. Provides practical help and support to asylum seekers and refugees in Rome. Also aimed at providing information to undocumented migrants, advocacy and awareness raising. Provides legal advice and basic assistance such as health care, housing and a soup kitchen.

Consiglio Italiano per I Rifugiati (CIR) (Italian Refugee Council)

Address: Via del Velabro 5/a, 00186 Roma
Telephone: (06) 692 001 14
Fax: (06) 692 001 16
Email: cir@cir-onlus.org
Website: www.cir-onlus.org

Provides support and advice to asylum seekers and refugees.

UNHCR (Alto Commissariato Nazioni Unite per Rifugiati)

Address: Via Caroncini 19, 00197 Roma
Telephone: +39 06 80 21 21
Toll –free tel: 800.298.000
Email: itaro@unhcr.org

United Nations organisation working to assist refugees and asylum seekers. May be able to provide contact details for UNHCR office in your home country, if you are being sent back.

Amnesty International Italian Section

Address: Via Magenta 5, 00185 Roma
Telephone: 0644901
Fax: 06 449 02 22
Email: info@amnesty.it

Human rights organisation, that also campaigns for the rights of asylum seekers and refugees. Probably cannot help you directly, but may be able to give you useful contacts relating to your human rights.

International Organisation for Migration (IOM) – Italy

Address: Via Nomentana 62, 00161 Roma
Telephone: (06) 442 314 28 / 442 314 34 / 442 314 39
Fax: (06) 440 2533
Email: MRFRome@iom.int

Provides advice and help to people who want to return to their country of origin, or who want to move to another country.

Jesuit Refugee Service- Italy- Associazione Centro Astalli

Address: Associazione Centro Astalli, Via degli Astalli 14/A - I-00186 Roma, Italy
Telephone: +39-06 697 003 06 or + 39-06 678 12 46
Fax: +39-06 679 67 83
Email: italy@jrs.net
Website: www.centroastalli.it

JRS-Italy provides food and washing facilities, assistance and health care and psychological counselling to asylum seeker sand refugees, including legal assistance, education and training, and assistance in housing and other basic social care for personal development. Sa.Mi.Fo based in Rome. They also offer temporary accommodation to asylum seekers and refugees, with specialist centres for unaccompanied minors, family units and singles.

ACSE (Ass. Comboniana Ser. Immigrati)

Address: Via del Buon Consiglio, 19, 00184 Roma, Italy

Telephone: +39 06 679 16 69

Napoli

Comunita S. Egidio,

Address: Via Luigi Palmieri, nr. 19 - 80133 , Napoli

Tel/Fax: +39.08 15 80 19 05 - Segr.

Telephone: +39.08 15 51 11 77

Sicily

Associazione "Borderline Sicilia" ONLUS

Address: Via Ritiro n. 24, 97015 **Modica (RG)**

Telephone: Mobile: +39 33 12 04 80 44

Email: borderline-sicilia@libero.it

Website: www.siciliamigranti.blogspot.it

Associazione Borderline-Europe

Address: C.so V. Emanuele 35, 90133 **Palermo**

Mobile: +39 340 980 21 96

Email: jg@borderline-europe.de

Website: www.borderline-europe.de

An organisation that monitors migration issues in Sicily, and provides aid to vulnerable groups in detention centres. They may provide legal, social and medical assistance to asylum seekers and unaccompanied minors outside and in the reception centres/detention centres.

Many thanks to the following organisations and individuals within them for collaborating on the preparation and research of this document.

WagingPeace

Article1


Samphire
Supporting migrants in and after detention


VOICE
FOR
NYALA